

## BOOK WITH CONFIDENCE PURE-TRAVEL SKI COVID-19 GUARANTEE

All guests booking with Pure-Travel Ski for winter 2021/22 will benefit from our COVID-19 money safe guarantee. If your group cannot travel as planned due to COVID-19 reasons on the dates of your departure, we will refund your balance back into your account and convert your 30% deposit to a travel voucher.

If cancelled more than nine weeks prior to departure, the voucher can also be redeemed at our sister brand: SA Rugby Travel. If cancelled within nine weeks your 30% travel voucher will be held with your originally booked hotel and transferred to the following winter ski season.

Any cancellations made 31 days prior to departure will be subject to 100% cancellation charges, subject to the arrival destinations travel restrictions.

Should your ski holiday be cancelled for any of the following reasons our COVID-19 guarantee automatically applies:

- ✓ If the borders of your intended destination are closed for Leisure travel,
- ✓ If you are required to quarantine upon arrival,
- ✓ If you are required to quarantine upon return to the country you are travelling from,
- ✓ If the hotel/ accommodation you have booked has been forced to close due the effects of COVID-19 by local or national government restrictions,
- ✓ Our guarantee is available to all bookings made for this winter season 2021/ 22,

Please note... the above COVID-19 related reasons must be in place at the time the cancellation of your booking is due to take place.

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